

Chatsworth

Residential Care Home

RESIDENTIAL AND DEMENTIA CARE · MANNAMEAD, PLYMOUTH

Where the day belongs to the person living it



WELCOME TO CHATSWORTH

Twenty six people, and staff who know every one of them

Good

Rated Good in all five areas at the last inspection.

Twenty six

Residents, in one Victorian house on Dormy Avenue in Mannamead.

No agency

Staff. The people who care for your relative are the same people every day.

Chatsworth is a Victorian house in Mannamead, registered for twenty six residents. It is small enough that everyone who works here knows everyone who lives here, and that is rather the point of the place.

We provide residential and dementia care for adults over sixty five, including care at the end of life, and we look after people through the changes that come with a stroke, with Parkinson's, with Alzheimer's, and with physical disability.

Families usually reach us at a difficult moment, often in a hurry, and often carrying a guilt they have not earned. What we can do is make the decision easier to live with, by being honest about what we offer and letting you see the place as it really is.

There is no appointment needed and no tour script. Call in, and if a member of the management team is free when you arrive, you will meet them.





OUR CARE

Care built around the person, and changed when they change

Care here is personal in the literal sense. We build it around what each resident wants and needs, and we change it as those needs change, rather than asking people to fit a routine that happens to suit the building.

A care plan is written with the resident and the family, not handed to them. It is reviewed as things move, and residents are encouraged to say plainly how and when they want things done.

Staff are permanently employed and enhanced DBS checked. We do not use agency staff, so the person helping your mother wash her hair on a Tuesday is someone who knows her.

- Residential care for adults over sixty five
- Dementia care at every stage
- End of life and palliative care
- Support after a stroke
- Parkinson's and Alzheimer's
- Support with physical disabilities
- Care plans written with the family
- Permanent staff, enhanced DBS checked



Rooms that end up looking like the person in them

Chatsworth has twenty two single rooms and two doubles, nine of them with an en suite. Every room has a profiling bed with a pressure relieving mattress and a call point within reach of the bed and the chair.

Residents bring their own furniture, pictures, photographs and bedding, and we would rather they did. Most rooms look nothing like they did on the day someone moved in, which is exactly right.

- Twenty two single rooms and two doubles
- Nine rooms with an en suite
- Profiling beds and pressure mattresses
- Adapted bathrooms and assisted bathing
- Lounges, a conservatory and a garden
- Coded entrances and a visitor car park
- Wi fi throughout, for video calls home



DEMENTIA CARE

Working with the person in front of us

Most of the people living at Chatsworth have dementia at some stage. Staff are trained to read the small signs, the moment a person is becoming anxious or confused, and to steady it rather than correct it.

What matters is what someone can still do, not what has been lost. Familiar faces, a layout that is easy to learn and a routine that belongs to the resident all help someone hold on to their independence for longer.

- Dementia care from early stages onward
- Care plans rooted in a life story
- A calm, familiar layout and routine
- Activity matched to ability and mood
- Familiar staff, present day and night
- Open and continuing contact with families



END OF LIFE CARE

Staying at home, with people who already know them

When someone is nearing the end of their life, moving them is rarely what they want. Chatsworth is accredited under Six Steps to Success, and we plan ahead with the resident and their family so that wishes are written down while there is time to discuss them calmly.

That includes faith and religious wishes, who should be called, and what a person does and does not want. We work alongside district nurses, GPs and the palliative care team, and families are welcome at any hour.



FOOD

Cooked here, at the times that suit the people eating it

Meals are cooked fresh in the kitchen here every day. Mealtimes flex around residents rather than the other way round, and anyone who wants to eat in their own room can.

Diabetic, soft and modified diets are handled as a matter of course, and residents tell the kitchen what they would like to see on the menu.

- Cooked fresh on site, every day
- Flexible mealtimes, not a fixed sitting
- Diabetic, soft and modified diets
- Eat in the dining room or your own room
- Residents shape what goes on the menu

EVERY DAY

Days that have something in them

An Activities Co-Ordinator plans the week around what residents actually want to do. There are trips out, entertainers in, quizzes, crafts, gardening, and animals visiting.

Nobody is made to join in. Sitting in the conservatory with a cup of tea and the paper is a perfectly good afternoon.

- A weekly programme, shaped by residents
- Trips out and entertainers in
- Gardening, crafts, quizzes and music
- Visiting hairdresser, chiropody and dentist
- Help to vote by post at every election

Come and see it on an ordinary day. That is the only way to judge a care home.

VISITING AND ENQUIRIES

Come and look round

Choosing a home for someone is a hard thing to get right from a website. Call in and see the place on an ordinary day, at whatever time suits you.

There is no appointment needed. If a member of the management team is free when you arrive, you will meet them, and if you would rather ring first, that is fine too.

● ADDRESS

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Chatsworth

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Chatsworth Residential Home Ltd is registered with the Care Quality Commission, location reference 1-23420250969. Rated Good in all five areas at the last inspection, report published 11 March 2020. The service was re-registered on 8 September 2025 and is awaiting its first inspection under that registration.

WWW.CHATSWORTHCARE.CO.UK